

C G R F



B Y P L

Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com  
SECY CHN 015 08NKS

**C A No. Applied For**  
**Complaint No. 341/2024**

**In the matter of:**

Dilip Kumar Bhargav

.....Complainant

**VERSUS**

BSES Yamuna Power Limited

.....Respondent

**Quorum:**

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R Khan, Member (Tech.)

**Appearance:**

1. Mr. Imran Ul Haq Siddiqi, Counsel of the complainant
2. Ms. Ritu Gupta, Ms. Chhavi Rani & Mr. Lalit, on behalf of respondent.

**ORDER**

Date of Hearing: 28<sup>th</sup> November, 2024

Date of Order: 02<sup>nd</sup> December, 2024

**Order Pronounced By:- Mr. P.K. Singh, Chairman**

1. As per the complaint, the complainant applied for new electricity connection vide request no. 8006918500 at his premises no. 51, West Guru Angad Nagar, Laxmi Nagar, Near Mohan Park, Delhi-110092, but respondent rejected his application for new connection on grounds of meter already exists at site and pending dues. The complainant alleged that there are multiple properties of same address and the dues which OP is claiming pertains to others property.

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2. OP in its reply briefly stated that the complainant applied for new connection vide request no. 8006918500 at ground floor of his premises no. 51, West Guru Angad Nagar, Laxmi Nagar, Near Mohan Park, Delhi-110092. During site visit on 26.04.2024 it was found that the building structure consists of Ground + UGF + four floors over it. The fourth floor is constructed on the half portion and there is a mumty also on fourth floor. Reply further states that there are already nine electricity connection energized in the subject building and the complainant himself is the owner of the entire building. Out of nine electricity connections one connection having meter no. 55345739, shows no floor mentioned in the electricity bill and same is considered to be for ground floor. Thus for release of new electricity connection in his name the complainant has to surrender the said connection.

Reply also states that there are same site energy dues also of C A no. 1009778663, and as the complainant is owner of the entire building thus pro-rata is not feasible and the complainant is liable to clear the total outstanding dues of Rs. 11228/-.

3. In response to the reply, the complainant submitted his rejoinder refuted therein the contentions of the respondent as averred in their reply and also stated that two units exists at the ground floor and there is no electricity connection in the premise of the complainant. He also submitted that there are total ten dwelling units in the applied building and out of ten only nine dwelling units have electricity connections. Regarding the pending dues of Rs. 11228/- the said connection was disconnected in the year 2009 and the complainant became owner of the said building in the year 2017 via registered sale deed. The rejoinder also states that the OP has released many connections between the year 2020 and 2022, but have not asked to clear the outstanding dues at the time of releasing those connections, therefore the complainant is also not liable to clear the outstanding dues.

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4. During the course of arguments, the complainant was asked to file rough sketch of the building with respect to the CA no. is catering electricity to the respective floor.
5. Arguments of both the parties are heard.
6. From the perusal of the record, it is transpired that the complainant applied for new electricity connection at ground floor under domestic category which was rejected by OP two grounds first there are pending dues at the applied premises and second already a connection with no floor mention exists in the applied building. Regarding the first objection of OP of pending dues, the said bill is in the name of Mohit Bhagrav which OP claims to be son of the complainant i.e. Dilip Kumar Bhargav, the complainant has not denied to this fact. Also, there are no details regarding disconnection of CA no. 100978663 filed by either of the parties.
7. Regarding second objection of OP, that already a connection with no floor exists in the applied building, to which the complainant states that said connection is not catering electricity to his portion and his premises are without electricity.
8. In view of the above, we are of considered opinion that the pending dues of disconnected connection CA no. 100978663 in the name of Mohit Bhargav, son of the complainant are payable by the complainant. To facilitate the complainant OP is directed to waive off entire LPSC amount from the pending bill. Regarding the connection with no floor, OP should take action as per law for the said connection and on the basis of said no floor connection: the complainant cannot be denied the new electricity connection on his applied portion.

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9. Therefore, OP should release the connection to the complainant after completion of all other commercial formalities and payment of pending dues.

ORDER


The complaint is allowed. OP is directed to release the new electricity connection as applied for by the complainant vide request no. 8006918500 at his premises no 51, West Guru Angad Nagar, Laxmi Nagar, Near Mohan Park, Delhi-110092 after completion of all other commercial formalities and payment of pending dues bill after waiver off entire LPSC amount and regarding the no floor connection existing the applied building, OP is free to take action as per law.


This Order shall be complied with within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

The parties are hereby informed that the instant Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Orders are not appealed against within the stipulated time or no interim stay thereon has been granted by the Ombudsman, the same shall be deemed to have attained finality.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN

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